

Materiel release refusals: This is the ratio of the total number of MROs that cannot be issued to the total number of MROs directed by the National Manager for a given period of time (segregated by high and routine priority). This metric is necessary because more than one system (CCSS and SARSS) will initially direct movement/release of materiel (A5_) from AWCF sites. Materiel available for release may not be accurately reflected at the National level, resulting in a material release refusal. This represents systems synchronization issues, not a physical loss. In assessing SSF's impacts on this metric, the following will be monitored: 1) RTP; and 2) Cycle synchronization between CCSS and SARSS 2AC.

Standard/Goal: DCSLOG established standard of 5 percent or less.

R&A approach: Initially track this at MACOM level. If standard is not met, track at RIC level, analyze cause and report findings to MACOM SSF representative.

Proponent: DALO-SSF